



Summer Camp FAQ's

1. What do the children do?

Yes, the children will be bouncing in our play area for part of their session. However, we have several other activities planned to fill their day. The children will do arts and crafts and group activities and games with their Bouncer. In addition, we will partner with other businesses in the area to come in and do things with the children. Some of these may be an extra cost, but we will notify parents in advance. These will be optional for children to attend.

2. If I purchase one session at a time, am I eligible to receive the discount price if I have purchased a total of ten sessions?

In order to receive the discount pricing, you must purchase the sessions all at one time. It is a significant price savings if you purchase your sessions at one time. The sessions will not expire until the summer is over, so you can use them at any time.

2. If I do not show up for the session I reserved or I need to cancel, do I receive credit?

No refunds are given. However, you may receive a credit on your account to use later if you call to cancel your reservation by 6pm the day before. We are flexible in the case of illness or emergencies. However, if you do not show up and you fail to notify us in advance, no credit will be given.

4. If I buy multiple sessions, can I use them for more than one child?

You may share the sessions within your immediate family. (If your child wants to bring a friend and use one of his/her sessions to pay for it; that's ok. We are simply trying to keep families from going in together to buy multiple sessions and receive the bulk discount.) This does not apply to the weekly discount, which must be used only on one child.

5. If I buy multiple sessions and I do not use them, can I get a refund?

Camp sessions are non-refundable. However, sessions that are purchased in advance do not expire until summer camp is over. All pre-paid sessions must be used before the end of the summer or they will be forfeited.

6. Do I have to sign up for the full week of camp? What if I just want to attend certain days?

Our camp program is designed so that you may create your own schedule. You can choose the days that you want to attend. They do not have to be consecutive. Our best rate is a weekly rate of \$150. To receive this special pricing, you must reserve a full week in advance and your child must attend five consecutive days (Mon-Fri) – weeks cannot be split to receive this price.

7. How many children are in each group? What are the ages?

There are approximately ten children in each group. We group them by age according to the children we have attending camp at that particular session. You may request for your child to be in the same group as their friends. Please let us know the names of the children you want in the same group when enrolling in the session.

8. Can my 3-year-old be in the same group as her 6-year-old sibling?

Yes. However, the 6-year-old will have to be in the 3-year-old group. Make sure your child is ok with this prior to requesting. If you would like friends to be in the same group, please inform us when you are enrolling.

9. What type of security do you have? Can anyone leave with my child?

Every child must be signed in and out at the front desk. When you sign in, your child will receive a wristband and you will receive the stub with the corresponding number. When you arrive to pick up your child, the front desk will check the stub, call for your child, you will sign your child out, then the child will be released in your care. Please notify the front desk upon leaving your child with us if someone else is picking up your child. That person must have the stub or know the stub number. If the person picking up does not have the actual stub, we will verify the stub number with a photo ID.

10. Can the children leave the building?

NO. Children will not be allowed to exit the building without being accompanied by the authorized person to pick them up. There is always someone at the front desk to watch the front door.

11. Do they go on field trips?

We may, upon occasion, have people come to the building for special activities, but we will NEVER leave the building for a field trip.

12. Do children need to bring lunches, snacks and/or drinks?

Due to certain allergies, children will need to bring a lunch and a drink. We will provide a snack (drink included) for each child. We will also hold money for each child at the front desk if they want to get snacks from the vending machines. If your child has a specific allergy, please inform the front desk when enrolling.

13. What do they eat for a snack?

We serve a variety of snacks: cookies (sugar, chocolate chip, crème-filled) and crackers (cheese, pretzel). They will also get a choice for a drink: water or juice.

14. Do I have to come right at 8am or can I come later?

You may arrive anytime during the session, but children must be picked up promptly at 1pm.

15. Can I drop my child off early? Pick up late?

Camp session begins promptly at 8am. We do not allow early drop offs. Sessions are over at 1pm. We allow a 10-minute grace period for your child, and then there is a \$5 late fee for every five minutes you are late.

16. What is the latest that I can sign up?

We prefer that you make a pre-paid reservation by 6pm the day before. We will accept drop-ins, but it is always subject to availability and a \$5 drop-in fee. You will not be guaranteed a spot unless you make a pre-paid reservation in advance.

17. How are the children disciplined?

The child is given 2 warnings and then a 5-minute time out. If the problem persists, we will call a parent. After that, the child is sent home from camp for the day. If a child is caught fighting, they are automatically sent home for the day.

18. Do the preschoolers take a nap?

The preschoolers do not take naps, however they will have “down” time to relax.

19. What do they wear?

Cotton t-shirts and shorts are most comfortable, and socks will be required. We have cubbies for their shoes and other belongings. The children will be constantly active, so loose, comfortable clothing is best.

20. What do I do if my child needs to take medication while he/she is at camp?

We will be happy to give your child his/her medicine. Please give the medication to the front desk in its original container with the child’s name on it, as well as specific instructions on how much should be taken and at what time.

21. My child is potty-trained, but he/she still wears diapers. What happens if he/she has an accident?

The preschool assistants make trips to the restrooms with their groups every hour. However, we will not be responsible for changing your child in case of an accident. We will call you to bring him/her a change of clothes.

22. Can they bring video games, trading cards or other toys from home?

We prefer that they do not bring any toys from home, as they may cause arguments amongst other children or get damaged or stolen. It is strictly up to the child and parent, but ASI will not be responsible if anything happens to them.

23. Do they need to bring money?

We provide a snack and drink at each session, so they do not necessarily need to bring money. If you would like to leave money for the vending machines, we will hold it at the front desk so it does not get lost. We will return any remaining money to you at the end of that day's session.